

## **Rules for Visitors**

Parque de las Ciencias is a public non-profit institution devoted to promoting education and culture. To ensure that our visitors can enjoy the experience, we require everybody's cooperation.

## Please observe the following rules:

Many of the objects and experiences at the museum are fragile and can be damaged by improper use. Please **treat them with the greatest care**. By doing so you will also be protecting your own safety.

Please do not hesitate to request assistance from our **Visitor Service Staff** if you have any questions or requirements during your visit. Please bear the timetables in mind, especially for the **Planetarium**, where entry is not allowed after the start of the session.

Express authorisation is always required for any **photography or video recording** activities for professional purposes within the premises. Photography and video recording is allowed unless otherwise indicated and provided it does not disturb other visitors.

To avoid disturbance, the use of **mobile phones** in the exhibition rooms is not allowed, and it is recommended to restrict its use in other areas. It is important to **respect the quiet atmosphere** of the museum. The Management reserves the right of admission to ensure proper use of the facilities.

The museum has two **coffee shops** and a **free picnic area** where visitors can rest and take refreshments. Please do not take any **beverages** or **food** into the exhibition rooms or indoor areas. Water containers are allowed provided they are provided with a closing device preventing accidental spilling. **Water** should not be drunk inside the exhibition rooms. You are likewise reminded that smoking is not allowed throughout the museum premises.

**Guide dogs** may accompany any persons requiring them; no other animals are allowed into the premises.

For your convenience, the museum has **lockers** available free of charge and a cloakroom where you can leave umbrellas, large backpacks and parcels. For security reasons it is not allowed to enter the premises with bags or baggage items measuring more than 40x40 cm, or enter Exhibitions with an umbrella.

Children are welcome to the museum: the adults accompanying them must take care of their security and properly attend to them at all times. Children under 12 years of age must remain with a responsible adult at all times.

Organised **groups** must be accompanied by a responsible person who will arrange the visit with the museum staff. Any activities other than a regular visit must be authorised in advance.

The **Duty Manager is available to clarify any questions or issues regarding these rules**, which are available in full for reference on the museum's official Website: www.parqueciencias.com

Thank you very much
The Parque de las Ciencias Management. Granada